



IP telephony: calling with extras

IP telephony, or Voice over IP, refers to calling over your data line. This allows you to save on calling costs as well as connection charges and cabling. What makes VoIP even more interesting? Your telephony is integrated into your IT applications, allowing a range of extra possibilities. Ready to surprise your customers?

Less cables, less costs

Cables for your telephone exchange, cables for your data traffic – all this requires considerable maintenance and management, especially if you use different providers. So keep it simple: call over your Internet line and eliminate the traditional telephone line. One positive side-effect: your bill will be a lot clearer – and lower.

Also for multiple sites

Do you have offices in various sites? No problem. Install all the infrastructure on your main site and link all the sites via a private network.

Even abroad

You can link foreign sites in the same way. This is already possible in 10 European countries¹. And what about the phone numbers? We'll take care of that. A foreign operator doesn't need to intervene.

Integration of IT applications

Link your IT to your telephony and benefit from numerous extras: calling with a mouse click, checking the presence of colleagues, chatting, video calls, connection with your CRM, etc. So many possibilities that make working easier. And you can pleasantly surprise your customers.

¹ Austria, Germany, France, Ireland, Italy, Luxembourg, Netherlands, Portugal, Spain, United Kingdom.

IP telephony from Proximus is:

- Clear voice quality.
- Interesting domestic and international rates.
- Possibility to add extra users and expand capacity.
- Everything you need from one partner.
- A single, clear bill.

Switch to IP telephony?

It's a must! IP telephony offers many extras which customers expect from a modern company. And ISDN lines will disappear in the future due to digitalization, so don't wait too long! When you switch, you keep your number. What's more, most of the terminal equipment, such as your telephone exchange, is compatible.

A solution for every company

	Enterprise Voice	Business Trunking
Underlying connectivity	<ul style="list-style-type: none">• Internet line• Explore• Voice Only data line (VDSL or optical fiber)	Explore (VDSL or optical fiber)
Number of sites	1	Multiple
Available abroad	No	Yes, in 10 European countries
SLAs	<ul style="list-style-type: none">• Repair within 5 working hours.• Higher SLA possible, depending on the underlying connectivity	Same as Explore
Number of simultaneous calls	2 – 120	Customized
Guaranteed bandwidth for VoIP	Bandwidth adapted to the number of voice channels	
QoS required	Included	Yes

More info



Visit www.proximus.be (fixed telephony) or send your questions via www.proximus.be/contactpage.

